



## UK Coach Operators Association

Little Owl Farm, Halebourne Lane, Chobham, Surrey GU24 8SL

Email: [info@uk-coa.co.uk](mailto:info@uk-coa.co.uk)

Tel: 0333 7333 222

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## Members Meeting

Tuesday 21 November 2023 at 10:30 - Via ZOOM

### **Present**

Anthony Marett	Marett's Chariots (Chair)
Mark Anderson	Anderson Travel
Amy Baker-McCormack	Leoline Travel
Mark Ballam	Alexander Dennis
Richard Bamber	Anthony's Travel
Chris Bell	ShuttleID
Blaine Betts	Coopers Tours
Peter Bibby	Bibby's of Ingleton
Jim Billings	QBE (Speaker)
Ian Bishop	Alfa Travel
Pete Bovington	DJ Coaches
Peter Bradley	UKCOA Managing Director
Jamie Brown	Princess Coaches
Ross Bryan	Bryans Coaches
Paul Coates	McCarron Coates
Graham Cooper	Coopers Tours
Darren Curd	Wrightsure
Kyran Flynn	Johnsons Coaches
Tina Hailstone	Hailstone Travel
Paul Harnden	Chauffeur Hire Coaches
Ilir Hoxha	Big Ben Coaches
David Hull	Wrightsure
Tom James	York Pullman
Nick Junor-Fitzpatrick	Parksafe
Danny Kenny	Southgate and Finchley Coaches
Laura Li	UKCOA Membership and Admin Officer
Lennox Mackie	Mackie's Coaches
Rob Marriott	Bayliss Executive Travel
Richard Matthews	Princess Coaches
Carl McFarlane	MiX Telematics
Terry McIntyre	Golden Boy Coaches
Racheal Noble	Towergate Insurance
Chris North	Towergate Insurance

Mark Peace	Cheney Coaches
Marc Preston	SBC Coaches
Peter Rice	Southgate and Finchley Coaches
Jenna Rush	North East Coach Travel
Andrew Scott	Stanley Travel
Elaine Scrivens	Southgate and Finchley Coaches
Tim Southby	Heathside Travel
Justin Stott	Airconco Ltd
Ivan Thomas	Edward Thomas & Son
Jackie Thomas	Edward Thomas & Son
Kevin Walsh	Cheetah Travel
Robert Whelan	Corbel
Phil White	Gallaghers
Kevin Wilde	Mitcham Belle

1. **Welcome**

**Anthony Marett** welcomed members to the meeting.

2. **Apologies for Absence and Welcome to New Members – Laura Li**

Apologies were received from:

David Blake	Blakes Coaches
Amit Chhabra	Golden Tours
Andy Palmer	A Palmer & Associates
Steve Spiller	Centurion Travel
Stephen Telling	UKCOA President
Rose Williams	Willaims Coaches

**Laura Li** welcomed **Jenna Rush** from new member **North East Coach Travel**

3. **Minutes of last meeting 17 October 2023, and any Matters Arising**

Minutes agreed with no amendments. No matters arising.

4. **UKCOA Sub Groups**

**PSVAR, Decarbonisation, Fuel and Drivers Hours – Peter Bradely for Stephen Telling**

- **Peter Bradley** is working on a Call for Evidence for Infrastructure for Zero Emission HGV and Coaches. A special Members Meeting will be held before the submission date of Thursday 14 December.
- There have been changes within the DfT and the UKCOA is trying to arrange a meeting with the new Minister; Guy Opperman MP.
- Drivers' Hours is in abeyance whilst several Calls for Evidence are being worked on. It will take priority in the new year.

**Schools – Peter Bradley for Steve Spiller**

The UKCOA has been invited to respond to the Survey for Local Bus and Coach Service Registrations, which closes on Friday 15 December. **Peter Bradley** will respond and note the UKCOA position that closed door Home to School services should not be registered.

### **Driver Academy – Mark Anderson**

- The review meeting with the DWP on 27 October went well and they are keen to run the programme again in a different part of the country; interested members have been invited to a sub-group meeting to explore the options.
- The next open day of London is being held at the National Driving Centre in Croydon on Friday 15 December: anyone in London and the south-east who is looking for drivers should let **Mark Anderson** know.

### **Bonded Holidays – Peter Bradley for David Blake**

- A scheme has now been agreed. **Andrew Day** and **David Blake** are putting together a simple summary, which will be shared with members as soon as possible.
- **Peter Bradley** is working on a Call for Evidence for Package Travel Regulations, which closes on Wednesday 13 December.

### **Marketing – Anthony Marett**

The marketing sub-group met recently after a hiatus. The focus is both on helping members get business and how the UKCOA can implement marketing for new members in a cost-effective way.

## **5. Managing Director Round Up**

**Peter Bradley** and **Mark Anderson** are meeting with a representative from Gatwick Airport later this week to address a number of issues including double-charging at set down and pick up.

The UKCOA is setting up a Women in Bus and Coach sub-group; **Rose Williams** has offered to chair. If members would like to join, they should let **Peter Bradley** or **Laura Li** know.

## **6. Guest Speaker**

**Mark Anderson** introduced **Jim Billings, Practice Leader, Motor Risk Solutions at QBE**, who spoke about how to reduce accidents, frequency, severity and claims costs.

QBE offer a number of risk management options:

- Initial self-assessment questionnaire
- Introductory meeting with a Risk Manager
- Risk management survey carried out at the client's premises
- Tailored road risk strategy plan

There are a number of focussed assistance key offerings:

- Electronic driving licence checks
- Risk profiling
- Collision investigation course
- On-road and fleet training solutions
- Advice on use of in-vehicle technology
- Fleet safety academy portal

The slides from the full presentation (previously circulated) will be distributed with these minutes. **Jim Billings** can be contacted at [Jim.Billings@uk.qbe.com](mailto:Jim.Billings@uk.qbe.com) for further information.

7. **Membership Drive – The Drive to 100 – Laura Li**

The membership has reached 91 operator members. **Laura Li** thanked everybody who had made referrals and emphasised the need to keep them coming.

8. **Any Other Business**

None

9. **Date of Next Meeting**

Members Meeting Tuesday 16 January 2024 at 10.30

## **UKCOA Members Event Schedule 2024**

**Tuesday 16 January** at 10:30 – Members Meeting via Zoom

**Tuesday 6 February** at 10:30 – Members Meeting via Zoom

**Sunday 3 and Monday 4 March** – AGM and Conference, Volvo Group UK Limited, Warwick

**Saturday 13 and Sunday 14 April** – UK Coach Rally, Blackpool

**Tuesday 16 April** at 10:30 – Members Meeting via Zoom

**Saturday 20 April** – UKCOA Pre Summer Ball, Royal Garden Hotel, Kensington

**Tuesday 7 May** at 10:30 – Members Meeting via Zoom

**Wednesday 15 and Thursday 16 May** – Sustainable Road Transport Show, Farnborough

**Tuesday 9 July** at 10:30 – Members Meeting 1 hour round-up via Zoom

**Tuesday 17 September** at 10:30 – Members Meeting via Zoom

**Tuesday 15 October** at 10:30 – Members Meeting via Zoom

**Tuesday 12 – Thursday 14 November** – Euro Bus Expo, NEC Birmingham

**Tuesday 26 November** at 10:30 – Members Meeting via Zoom