

TERMINAL 4 SET TO REOPEN ON 14 JUNE

Following the announcement last month that we will be reopening Terminal 4 by early July, we have listened to airline feedback and Team Heathrow colleagues, and today we can confirm we are targeting a reopening date of 14 June. Delivering a safe and secure ramp-up, the remobilisation of Terminal 4 will be gradual, with Qatar Airways returning to its home terminal first. They will be joined by several other Terminal 4 carriers, including Etihad, Air Malta and El Al in the following days and weeks.

Over the coming months, we will be working with Team Heathrow to prepare for the full return of Terminal 4. We will be supporting colleagues with a comprehensive familiarisation, induction and training programme and 'road-testing' the terminal's processes, infrastructure, and systems to ensure they too, are ready for Summer.

We will share more details soon on the reopening plans and your role in helping to deliver a safe and secure return of our Terminal.

The next few weeks and months will be challenging for the operation, colleagues and partners as we welcome back passenger levels which haven't been experienced since early March 2020. Since then, a lot has changed for us all. But this is an exciting milestone and one we have all been waiting for. By working together safely, we all play a part in helping our passengers rediscover the joy of travel and experience the adventures that have been put off by the last two years.

Thank you to everyone who has been working hard to get us to this point and your continued support as we look ahead to an optimistic Summer at the airport and beyond.

Mark Powell

Operational Planning Director

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