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Members' Meeting

Monday 21 January 2019 at 19:30

Hilton Garden Inn, Eastern Perimeter Road, Hatton Cross, London TW6 2SQ

Minutes / Action Points

Present

Stephen Telling	LTCOA Chairman
Paul Cowell	Honorary member
Darren Curd	Wrightsure
Taj Dhaliwal	New Bharat Coaches
David Hull	Wrightsure
Andrew Jeakins	Lianne Coach Travel
David Jeakins	Jeakins Coach Travel
Danny Kenny	Southgate and Finchley Coaches
Tim Miles	Westbus
Andy Palmer	LTCOA
Neil Pegg	City Circle
Peter Rice	Southgate and Finchley Coaches
Elaine Scrivens	Southgate and Finchley Coaches
Ivan Shears	Chalfont Coaches
David Tarling	Westbus
Matt Taylor	Stewarts Coaches
Ivan Thomas	Edward Thomas and Son
Robert Whelan	Corbel of London
Peter Bradley	Director of Administration and Development - LTCOA

Guest

Tarun Sud	Partnerships Manager, Make it Cheaper
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1. Apologies for Absence

These were received from:

Jim Baxter	London Pullman
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Darren Brown	Crawley Luxury Coaches
David Brown	Crawley Luxury Coaches
Anthony Burkill	LJ Edwards
Alan Cooper	Coopers Tours
Graham Cooper	Coopers Tours
Judy Dale	Royale European
Margaret l'Anson	Chandlers Coach Travel
David Phillips	London Minicoaches
Sarah Reilly	Bliss Travel
Keith Scrivens	Southgate and Finchley Coaches
Deborah Skinner	Skinner's of Oxted
Stephen Skinner	Skinner's of Oxted
Stephen Spiller	Centurion Travel
Richard Telling	Falcon Coaches

2. Presentation by Taren Sud, Partnerships Manager, Make it Cheaper

Taren spoke about his company Make it Cheaper, which is part of UK Power, an energy comparison and switching service. He explained how it carries on the business of providing a price comparison and switching service for business and commercial consumers of specified services in the United Kingdom.

There is no charge to individual members of the LTCOA or the Association as a whole for taking this up. In fact, the LTCOA would receive a 20% commission payment from Make it Cheaper, the exact amount depending on the number of members who would sign up.

Taren said that the way it works is simple. You would tell Make it Cheaper about your business and your current gas and electricity contracts. Their staff would search live information and discuss with you your contract options. Make it Cheaper would then set up the new contracts. You would remain in control at all times and only work with trusted suppliers.

Following a question and answer session, it was agreed that the Association would follow this up, and Taren would send through a draft Partnering Agreement in due course. It was considered to be a good member benefit.

3. Minutes of previous meeting 19 November 2018 and any matters arising

The minutes were not available and would be reviewed and signed at the next meeting.

4. Events for 2019

- **32nd Dinner Dance – Saturday 2 February 2019**

Stephen Telling said that there were currently 200 attendees for the Dinner Dance. Spaces were still available but he would need to receive applications promptly. All other arrangements were in hand and all involved were looking forward to a good evening.

- **Meeting Programme**

Peter Bradley informed those present of the Associations follow-up Workshop on 1st April on the London Ultra Low Emission Zone, and the meeting on 13th May when Sarah Bell, the Traffic Commissioner for London and the South East would be present. A full event schedule for the rest of the year would be circulated shortly.

5. Ultra-Low Emission Zone Update

Stephen Telling reminded the meeting that the Ultra-Low Emission Zone was due to be implemented on Monday 8 April 2019 in the Central London Congestion Zone area. It would operate 24 hours a day, seven days a week. Non-compliant vehicles would be charged £100 a day. In response to a query from a member, **Peter Bradley** confirmed that if a coach remained in central London overnight, even if it had arrived late in the evening and departed early the next morning, the operator would be liable to pay for both days.

In response to another question it was confirmed that London-licensed taxis are exempt from ULEZ - they are subject to a 15-year age limit and new emissions standards have already been introduced for them. From 1 January 2018 all newly licensed taxis must be capable of producing zero emissions.

Private Hire Vehicles however were not exempt, unless they were wheelchair accessible and being used to carry out a private hire booking. However, this would only apply until 26 October 2025.

6. Red Route Trial

Peter Bradley reminded the meeting that phase two of the Red Route Trial was now underway and asked for any comments from those who had used the scheme.

Most members agreed that setting down and picking up in London had generally become easier, although there were still a few issues. One member commented on the increase in the number of cameras outside schools which had resulted in an increase in fines and also Box Junctions.

Peter Bradley said he would take these issues up with TfL next time he met them.

7. Any Other Business

Issues at **Heathrow** were raised by members including the charges for 2019, the most efficient and effective way to pay, the service agreement that exists with Heathrow and the question of Marshalls. **Peter Bradley** said that he was due to meet Heathrow at the beginning of March and would raise these issues with them then. He would report back after that meeting took place.

8. Dates of Future Meetings

- **Saturday 2 February 2019 18:15 for 19:15** - The LTCOA 32nd Annual Dinner Dance – The Palace Suite, The Royal Garden Hotel, 2-24 Kensington High Street, W8 4PT
- **Monday 4 March 2019 at 19:30 - AGM**, followed by **Heather Lunney**, Backhouse Jones - **How Do we Protect our Driving Force?** - a look at recent updates in employment law and how it affects the industry - Hilton Garden Inn, Eastern Perimeter Road, Hatton Cross, London, TW6 2SQ
- **Monday 1 April at 10:30 for 11:00 – 14:00 - London Ultra Low Emission Zone (ULEZ); Is Compliance Possible Update Workshop and Open Day** - Hilton Garden Inn, Eastern Perimeter Road, Hatton Cross, London, TW6 2SQ
- **Monday 13 May 2019 at 19:30 - Sarah Bell, Traffic Commissioner for London and the South East** - Hilton Garden Inn, Eastern Perimeter Road, Hatton Cross, London, TW6 2SQ